

2022

Financial Counseling Certification (FiCEP)

What is FiCEP?

In its seventh year, The Wisconsin Credit Union Foundation has partnered with CUNA and CU Difference to bring financial counselor training to credit union professionals and volunteers through the Financial Counseling Certification Program (FiCEP). Enhanced FiCEP is designed for people who work in the member service, collections, and lending departments, as well as any other staff that are committed to helping members gain control of their financial future.

This program is modeled after CUNA’s Certified Financial Counselor School and includes nine educational webinars and an in-person session where students will take their exam and learn ways to make financial counseling more effective at their credit union.

Once the student has passed their proctored, 100 question examination at the in-person session, they will then have earned the designation of CCUFC, Certified Credit Union Financial Counselor.

Benefits

- Financial counseling skills will become part of your credit union’s culture.
- Written for all staff levels so anyone can offer financial counseling during every member interaction.
- Certification helps members see value in their credit union.
- Differentiate your credit union with certified counselors.
- Help members transform the way they deal with money through real world counseling.

Financial Investment

The Foundation has significantly subsidized the program to make certification more accessible for everyone. Registration fees include all webinars, the in-person session, a proctored examination, and the book.

Credit unions < \$50M: \$150/student
 Credit Unions \$50M - \$100M: \$300/student
 Credit Unions \$100M - \$500M: \$400/student
 Credit Unions > \$500M: \$525/student

Please visit the website for information about substitutions, cancellations, and refunds.

2022 Program Schedule

Date & Time	Description	Location
Friday, May 6	Deadline for Registration	
Thursday, June 2 2:00 pm - 3:00 pm	Orientation, Introduction to FiCEP and Logistics	Webinar
Thursday, June 16 2:00 pm - 3:00 pm	Chapters 1-2	Webinar
Thursday, June 30 2:00 pm - 3:00 pm	Chapters 3-8	Webinar
Thursday, July 14 2:00 pm - 3:00 pm	Chapters 9-12	Webinar
Thursday, July 28 2:00 pm - 3:00pm	Chapters 13-15	Webinar
Thursday, August 11 2:00 pm - 3:00pm	Chapters 16-20	Webinar
Thursday, August 25 2:00 pm - 3:00 pm	Chapters 21-24	Webinar
Thursday, September 8 2:00 pm - 3:00 pm	Chapters 25-28	Webinar
Thursday, September 22 2:00 pm - 3:00 pm	Chapters 29-33	Webinar
Week of October 17	Review, In-Person Testing, and Training	Location TBD

Time Investment

On average, students can expect to spend approximately 30 minutes reading each chapter, 60 minutes participating in webinars and additional time to take practice quizzes and prepare for the examination.

Recertification

The Foundation also offers recertification for past graduates of the FiCEP program. If you are eligible for recertification, you will be contacted by The Foundation sometime in the summer of 2022. The cost for recertification is \$100.

Register before May 6

TheLeague.coop/FiCEP

Registration is limited to 100.

